

CLASS OF SERVICE

This is a fast message unless its deferred character is indicated by the proper symbol.

WESTERN UNION TELEGRAM

W. P. MARSHALL, PRESIDENT

SYMBOLS

DL=Day Letter
 NL=Night Letter
 LT=International Letter Telegram

1220 R-4-60

The filing time shown in the date line on domestic telegrams is LOCAL TIME at point of origin. Time of receipt is 1966 SEP 30 AM 9 26

BB020 SPF094 ? 9.2248 FMZ1

FMZ1 DL PD=WUX TDFM NATICK MASS 29 NFT=

WARREN MOTORS INC DELIVER - DO NOT PHONE=

CORNER RAILROAD& HASTINGS ST ST JOHNSBURY VT=

Done 10-5-66

SUBJECT: IMPENDING SERVICE CAMPAIGN H-10 -- 1967 MUSTANG MANUAL STEERING GEAR PROBLEM.

1. PROBLEM

CERTAIN MUSTANGS EQUIPPED WITH MANUAL STEERING GEAR ASSEMBLIES CONTAINED A DIMENSIONAL PROBLEM. YOU MUST IMPOUND THE AFFECTED UNITS AND REPLACE THE STEERING GEAR PRIOR TO RELEASE OF THE AFFECTED UNITS TO THE PUBLIC, THEREFORE IT IS REQUIRED THAT YOU IMMEDIATELY INSPECT ALL MANUAL STEERING MUSTANGS IN YOUR POSSESSION.

2. INSPECTION PROCEDURE

CHECK THE DATE CODE ON THE STEERING GEAR COLUMN IDENTIFICATION PLATE ATTACHED TO ONE OF THE STEERING GEAR COVER ATTACHING BOLTS AT THE LOWER END OF THE STEERING COLUMN. ALL MANUAL STEERING MUSTANGS BEARING A DATE CODE STARTING WITH 6H22 AND CONTINUING THROUGH 6J13 MUST BE IMPOUNDED AND UNDER NO CONDITIONS RELEASED TO THE PUBLIC UNTIL CORRECTIVE ACTION HAS BEEN TAKEN. ALL OTHER MUSTANGS BEARING OTHER THAN THE PREVIOUSLY DESCRIBED DATE CODES ARE NOT AFFECTED BY THIS PROBLEM AND MAY BE RELEASED FOR DELIVERY. THE CONDITION INVOLVED ON THE AFFECTED UNITS HAS AN IMPORTANT SAFETY ASPECT WHICH COULD LEAD TO EARLY FAILURE OF THE STEERING GEAR.

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3. ACCOUNTING.

YOU SHOULD RECORD IN DUPLICATE THE SERIAL NUMBERS AND THE STEERING GEAR DATE CODES ON EVERY MANUAL STEERING MUSTANG IN YOUR POSSESSION. MAKE SEPARATE LISTS OF THOSE WHICH BEAR THE AFFECTED DATE CODES AND THOSE WHICH ARE NOT INVOLVED. THE SERIAL NUMBERS OF THE VEHICLES WHICH MAY BEAR THE AFFECTED DATE CODES FOR THE STEERING GEAR WILL FOLLOW, BUT SUCH INFORMATION IS NOT PRESENTLY AVAILABLE TO THE COMPANY. THIS TELEGRAM IS BEING SENT IN CASE YOU DO NOT RECEIVE THE FORMAL CAMPAIGN INSTRUCTIONS AND SERIAL NUMBERS PRIOR TO INTRODUCTION DAY RELEASE OF VEHICLES TO THE PUBLIC. YOUR COMPLIANCE WITH THIS TELEGRAM WILL ASSURE THAT NO CUSTOMER RECEIVES A UNIT WHICH MIGHT BE AFFECTED BY THE FORMAL CAMPAIGN INSTRUCTIONS WHICH WILL FOLLOW.

4. CORRECTIVE PROCEDURE

CORRECTION OF VEHICLES WHICH ARE BEING HELD SHOULD BE MADE ACCORDING TO INSTRUCTIONS ON STEERING GEAR REMOVAL AND INSTALLATION CONTAINED IN THE 1966 COMET, FALCON, FAIRLANE AND MUSTANG SHOP MANUAL PAGE 3-27, ARTICLE NBR 3, TITLED "REMOVAL AND INSTALLATION."

5. PARTS

WHEN A REPLACEMENT STEERING GEAR IS REQUIRED, YOU SHOULD ORDER IT BY TELEGRAM OR TELEPHONE FROM OUR INDIANAPOLIS STEERING GEAR PLANT AT 6900 ENGLISH ROAD, INDIANAPOLIS, INDIANA, TELEPHONE: AREA CODE 317-359-8411. THE INDIANAPOLIS PLANT WILL REQUIRE INFORMATION CONTAINING

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THE VEHICLES SERIAL NUMBER, THE STEERING GEAR MODEL NUMBER, THE DATE CODE OF THE STEERING GEAR ASSEMBLY AND THE P & A NUMBER AS INDICATED IMMEDIATELY BELOW.

MODEL VEHICLE APPLICATION P & A NO

SMB-C MUSTANG 200, 289 C7ZZ-3504-D (TILT STEERING WHEEL)

SMB-D MUSTANG 390 C7ZZ-3504-A

SMB-A MUSTANG 200 TZZ-3504-A (WITHOUT TILT STEERING WHL)

6. PARTS RETURN

DETAILED INSTRUCTIONS WHICH WILL FOLLOW WILL DESCRIBE PROCEDURES FOR THE RETURN OF THE STEERING GEARS WHICH ARE REMOVED, AND PENDING YOUR RECEIPT OF THOSE INSTRUCTIONS, ALL REPLACED PARTS SHOULD BE HELD.

7. RELEASE

WHEN CORRECTED STEERING GEARS HAVE BEEN INSTALLED, YOU ARE AUTHORIZED TO RELEASE THE AFFECTED VEHICLES FOR SALE AND DELIVERY TO THE PUBLIC.=

M S MCLAUGHLIN FDGO DBN= :